

From my perspective, it does not make sense to lower the rate of reimbursement until the process for determining cost recovering is thoroughly researched and decided upon. VRS is the most equivalent way for Deaf and Hard of Hearing people to communicate with hearing people, opening up access in virtually real time. It brings families together, as well as coming closest to leveling the playing field in telecommunications, which has long been a barrier to equality for those who can not hear. Video relay interpreters are suffering due to lack of adequate back-up due to cutbacks, and this greatly affects the service they can physically give to make the access happen.